

FAULT 10



No signal of simultaneously empty and full pressure switch.

| STATE | CORRECTIVE ACTIONS | INTERVENTION TO BE PERFORMED |
|---|--|---|
| The machine signals an alarm Door-lock led flashes quickly It fills and drains continuously | Verify if the board is damp . | - Dry the board with a hair-drier (test the machine). |
| | Check connector J3 on the board and the pressure switch connector . | - Tighten and clean terminals. |
| | Check continuity of wiring J3/pressure switch. | - Replace wiring. |
| | Check resistance continuity: J3 pin 1 and 2 during overflow. J3 pin 2 and 4 during empty pressure switch. J3 pin 2 and 3 when water in the tank is on a normal level. | - Replace the pressure switch. |
| | | - Replace the main board. |

FAULT 11



No pump feedback (drain pump disconnected or winding interrupted).

| STATE | CORRECTIVE ACTIONS | INTERVENTION TO BE PERFORMED |
|-------|---|------------------------------------|
| | Check the efficiency of the connectors J9/J15 on the board (according to the type of door lock: traditional or Easy door). | - Clean and tighten the connector. |
| | Check the efficiency of the connectors on drain pump. | - Clean and tighten the connector. |
| | Check the continuity of wiring J9/J15 to the drain pump. | - Replace wiring. |
| | Check continuity of the drain pump (it must be 155 or 170 Ohm) on J9 pin 8 and 9 if the machine is equipped with a traditional door lock, or J15 pin 1 and 2 in machines with Easy door. | - Replace drain pump. |
| | | - Replace the main board. |

FAULT 12



No communication between display board and main board.

| STATE | CORRECTIVE ACTIONS | INTERVENTION TO BE PERFORMED |
|---|---|---|
| The machine signals an alarm Door-lock led flashes quickly It fills and drains continuously | Follow the procedure of communication reset: •Unplug the machine •Wait for 2 minutes. •Plug in the machine | - Verify if the machine works in a normal way after this procedure. |
| | Check efficiency of connector on the display board and of J11 on the main board. | - Clean and pull the terminals on both ends of the 5-way cable. |
| | Check continuity of wiring J11 | - Replace wiring |
| | | - Replace the main board. - Replace the display board. |

FAULT 13



Dry NTC sensor open/short-circuited. Motor fan blocked.

| STATE | CORRECTIVE ACTIONS | INTERVENTION TO BE PERFORMED |
|---|---|------------------------------------|
| The machine signals an alarm Door-lock led flashes quickly It fills and drains continuously | Verify if drier motor is blocked by rotating it by hand. | - Replace the motor. |
| | Check the efficiency of the connector J10 on the board and on the NTC. | - Clean and tighten the terminals. |
| | Check the continuity of the wiring connecting NTC and main board (J10 pin 7 and 8 in commutator board 2.x and three-phase ones 2.x, J10 pin 4 and 5 in three-phase boards 3.x, 4.x). | - Replace wiring. |
| | Verify if the resistance value on dry NTC is 20 Kohm at a temperature of 20°C. | - Replace dry NTC. |
| | | - Replace the main board. |