

TECHNICAL BULLETIN

Profile: General

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Title: New servicing procedures for EVO II boards

Products involved

All EVO II washing machines and washer-dryers with collector motor (brush motor) and three-phase motor

Description of problem

From April 2008 the spare parts warehouse will begin stocking **EVO II boards with soldered EEPROM**, and will progressively phase out EVO II boards with socket for the EEPROM. This means that ***all boards will be delivered with the white EEPROM already soldered onto the board and must be programmed using a smart reader and smart card or alternatively using a palmtop, PC or EMI (for UK only)***

Once all stocks of old boards without EEPROM are exhausted, all new boards will be supplied with the soldered EPROM, the warehouse will then only stock the new boards; the old ones will no longer be available. The new boards will be phased in gradually throughout this year, code by code, rather than all at once. The part code of the new boards will be different to that of the old boards and will be duly documented on Service Net and Partfinder along with part codes for the new smart cards

Any remaining stocks of ***boards with the EEPROM socket held*** at service centres or on engineers stock, if we do not have stock of a programmed eeprom, the board can still be used by inserting an unprogrammed blank eeprom into the socket. The EEPROM should then be programmed using a smart reader and smart card or alternatively using a palmtop, PC or EMIT (for UK only)

The codes for white EVO II EEPROMs are:

C00094264 – 1 piece white EVO II EEPROM

C00115326 - 50 pieces white EVO II EEPROM

C00115327 - 10 pieces white EVO II EEPROM

IMPORTANT:

From September 2008, stocks of the **Low End** boards will also incorporate soldered EEPROMs.

Therefore for servicing of Low End machines, it will be necessary to use an adaptor for accessing the printed board, in addition to using the smart reader or hardware key. The adaptor (code C00255979) is the same as that used for induction hobs and Entry Level cooling products.

